Finance Rules on Billing and Payment
(As of July 1, 2023)

FR 1 - New members must pay annual dues, their required dining obligation and their U.S. Figure Skating membership fees (as appropriate) at the time they join the Club.

FR 2 - For a membership account to be in good standing, all members will be required to submit and keep on file an active credit card to be held in the ActiveNet system (or similar) for secure processing. Annual membership fees, U.S. Figure Skating membership fees (as appropriate) and dining obligations will be charged in early July each calendar year. The same fees will auto renew each year to the card on file until a membership is cancelled.

FR 3 – Ice contract fees and all other charges for the month will be charged to member accounts on the 1st of each month, or can be paid when registering for activities. Any member accounts with unpaid balances past 30 days will be charged to the credit card on file for the full, past-due amount to bring the account balance to zero.

FR 4 –Members are encouraged to enroll in monthly autopay through the Club's online bill payment system. At the discretion of management, any member with a chronically overdue account may be required to enroll in automatic payments on their account within the Club's online bill payment system.

FR 5 – A member wishing to dispute any charge or portion of a billing statement must promptly submit a written notice outlining the disputed charges and the reasons therefore to the Club's business office within 30 days of the receipt of the billing statement. Payment for disputed charges may be withheld until the dispute is resolved, but all other charges are due when noted on the invoice/statement. Credits will be issued for any charges to a Club account that were made in error.

FR 6 – Members with unpaid accounts that are not in dispute, will lose the right to membership privileges, including ice sessions and membership renewal, until their account is paid in full and a valid credit or debit card has been re-established on file.